



J300™ Collection HYDROSOOTHE™ Pillow

One of the many new features of the 2020 J300™ Collection is a HYDROSOOTHE™ massage pillow, figure 1. This pillow differs from the standard pillow, figure 2, and so does the mounting hardware as it is not removeable from the frontside of the spa.

It is important that the HYDROSOOTHE™ pillow not be attempted to be removed from the front of the spa, as this can damage or rip the pillow and resulting damages are not covered under warranty. There is a label on the acrylic stating, “DO NOT PULL PILLOW FROM FRONT,” figure 3. We ask that this warning be removed by the owner after installation, so they are aware.

The HYDROSOOTHE™ pillow is one complete assembly (P/N 2472-136). The foam pillow is attached between an inner and outer ring. The mounting ring has two threaded studs and bushings that slide through the spa shell. The pillow is held in place with two wing nuts on the back side of the shell, these will need to be removed to remove the pillow.

To Service the Pillow, Follow the Steps Below:

1. Remove the skirt panel located behind the HYDROSOOTHE™ pillow. You will notice a label is located in the area where you can find service access to the pillow, figure 4.
2. Carefully cut the paper and remove the foam (it is installed in large chunks instead of traditional foam fill to assist in this step) until you have adequate access to the pillow wing nuts.
3. Unscrew the wing nuts, figure 5.
4. Gently pull the pillow, from the front, to remove.
5. Insert new pillow.
6. Tighten the wing nuts.
7. Replace the foam chunks and close paper.
8. Install skirt panel(s).

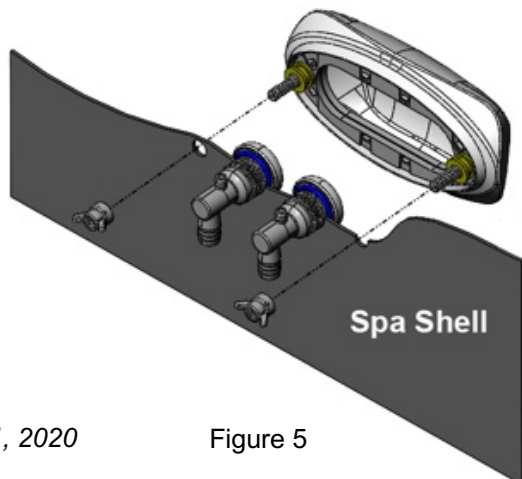


Figure 5

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Figure 1



Figure 2



Figure 3



Figure 4

NOTE: Please inform your entire service staff of this important notice.