



INTERNATIONAL LIMITED WARRANTY

Watkins Manufacturing Corporation ("Watkins") warrants to the original consumer purchaser ("you") the following about your new Freeflow portable spa, when purchased from an authorized dealer/service provider ("dealer").

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Year Structure Warranty

Watkins warrants the spa structure, which is defined as any rotationally molded, polyethylene internal support structures connecting the unibody shell, floor and the external coping for five years. This limited structural warranty specifically excludes any portion of the spa that is not rotationally molded as part of the unibody shell such as synthetic wood skirting, jets, doors, covers, etc.

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Year Shell/Surface Warranty

Watkins warrants the shell of the Freeflow spa to be free from defects in materials and workmanship resulting in water loss, for five years. Any and all additional costs including shipping, delivery, set-up, installation and/or disposal charges will be the sole responsibility of the spa owner.

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Year No Leak Plumbing Warranty

Watkins warrants the factory installed plumbing components of the Freeflow spa to be free of defects in manufacturing and workmanship resulting in leaks, for two years. This warranty specifically covers leaks from jet fittings, internal plumbing, internal glue joints and, hoses.

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Year Component Warranty

Watkins warrants the electrical and mechanical components including the pump, heater, LED lighting and control system against defects in materials and workmanship for two years. Filter cartridges, light bulbs, spa cover locks and fuses, are not included in this warranty, but are warranted to be free from defects in materials and workmanship at the time of delivery. Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your Freeflow dealer for details.

The following applies to all of the warranties listed above:

Extent Of Warranty

This warranty extends only to the original consumer purchaser of the Freeflow spa when purchased and originally installed within the country of purchase or, in case of spas purchased in the EU, when originally installed within the EU. This warranty begins on your delivery date of the spa, but in no event later than one year from the date of purchase. The Freeflow spa warranty terminates upon any transfer of ownership or if the spa is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the spa is installed or relocated outside the EU by the original consumer purchaser prior to the expiration of the warranty period.

Warranty Performance

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 305 4440 or via e-mail, ahsservice@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within ten (10) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts, labor or the freight costs for parts necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a reasonable repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins' prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins' Owner's Manual, or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Visit www.freeflowspas.com or contact your dealer for a list of manufacturer approved accessories.

Disclaimers

TO THE EXTENT PERMITTED BY LAW, WATKINS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED. Some countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. **ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.** Some countries do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights, which vary from country to country.

